

Housing Advice & Information

Moving into your property



So its finally time to move into your new home...all exciting stuff. We have some helpful tips and advice on the practical things to do to ensure your tenancy gets off to a great start. It's also a good time to consider the community that you are joining and how you can positively contribute.



Moving in
(web page)

Moving in tips

- ✓ **Take meter readings** - Give them to the energy supplier and accommodation provider as you don't want to pay for the previous tenant's bills and keep a record for yourself. Avoid costly estimated bills by taking monthly meter readings.
- ✓ **Find out how to turn off the gas & where the electric fuse board is** - Just in case of an emergency and if the electric fuse trips.
- ✓ **Find out where the stopcock is** - This is the mains water tap and is the off switch for all the water in your home and is usually under the kitchen sink - check with your accommodation provider. If a water pipe bursts you need to know how to switch it off.
- ✓ **Check the inventory** - This a list of the condition of all furniture, fixtures/fittings, usually supplied by the accommodation provider. Check it, make amends and return it. If one isn't provided you can produce your own. Also take dated photos of any disrepair or damage, however minor and send to your provider.
- ✓ **Read the boiler & appliance manuals** - Find out how to work everything, as you don't want to cause any damage. If the manuals are missing, ask your provider for a copy.
- ✓ **TV licence** - You must have one to watch or record programmes as they're being shown on TV or live on an online TV service. Including if you download or watch BBC programmes on iPlayer – live, catch up or on demand and applies no matter what device you use.
- ✓ **Fire safety** - Plan an escape route and a backup route. Make sure exits are always kept clear and keys are where they can be easily found, but not left in doors as this can attract burglars.

Introduce yourself

Say hi to your new neighbours - it's a great way to start on a positive with those living around you. Go along to residents' meetings – your university and students' unions attend the meetings and would welcome your input and support.

Be considerate

When moving into a residential community please be mindful of the responsibilities that you have as a tenant and neighbour. Those living close-by maybe elderly, families with young children or have different work patterns to you. How we do things in our everyday life and the impact of our actions on others is an important factor when moving into your community.

Reducing noise

- When heading home especially after a night out, remember to be quiet and considerate.
- At all times make sure your TV and music volume are low or use headphones. If you can hear it from another room it's too loud.
- Close windows and doors at night so noise doesn't carry.
- Turn bass down on music speakers and smart home devices and position them away from adjoining walls.
- When using your garden/outdoor space be aware of how much noise you are making. Chatting and music will disturb your neighbours.
- Don't let gatherings get out of control and spill onto the street.

Antisocial behaviour

If you experience antisocial behaviour, you can report incidences to Liverpool City Council.



LCC (web page)

Remember to...

Find a GP & dentist



Make sure you're registered with a local GP and dentist. It's quick and easy to do online. Enter your postcode to find your nearest GP.

Even if you have registered since coming to Liverpool, you may have to register with a new GP if you move to another area of the city, so it's best to check.



NHS search
(web page)

Register to vote



Register to vote in the local elections and have your say about key decisions that could affect you.

The process to register is simple, and only takes 2 minutes online.

You can register at both your term time and home address.



Register to vote
(web page)

Put the bin out & recycle



All non-recyclable waste should be placed in the purple bin.



Recyclable items including paper, glass, cardboard, plastic bottles, tins and cans should be put in the blue bin.



All food waste including tea bags and coffee grinds. No fats, liquids or packaging.

If you live in halls or an apartment block then waste should be disposed of in the bins provided in the communal bin area.

£20 is the cost you will have to pay to replace a lost purple bin!

Some properties don't have the space for a wheelie bin (e.g. narrow terraced housing), and you will need to put your waste into black plastic bin bags, and recyclables into a special box for collection.

Liverpool City Council collection and waste information.



LCC (web page)

Rubbish attracts rats and other vermin so make sure bins are put out at the right time and place. Store them away between collection days to prevent them getting lost or stolen.

NOW LOCK THE DOOR.

Don't leave the door open for burglars.

Lock all external doors with the key - even when you are home.

SECURE THE WINDOW.

Protect your belongings

Don't invite burglars into your home by leaving windows unsecured.

- Secure your UPVC window by only opening to the first stage locking point.
- Enable window restrictors.
- If you leave the room or the house, secure fully by locking windows with the key.

